

Mark Dobelstein

Objective **A position in web design**, marketing, advertising, and/or company branding. I have experience building websites from conception to production. I am skilled in Flash animation, Media presentation, and Logo design. I am self motivated and adapt quickly to new media.

Professional experience **1/2006 – Present Themeworks Inc.**
Graphic Designer

Designing graphics for print and digital media for use in theme parks, museums and aquariums. Worked with Macromedia Suite 8, Photoshop, and Adobe Illustrator CS. Redesigned company website, <http://themeworks.com> currently in production.

7/2000 – 12/2005 Atlantic.Net - Gainesville, FL

Multimedia

Webmaster for internal Atlantic.Net websites including both design and content. Production of Company Video – “Atlantic.Net Softball team spring season 2003” Designer and creator of “Undercurrents”, the official Atlantic.Net Comic Strip for weekly internal newsletter.

Billing Specialist

Responsible for billing of over 40,000+ ISP customers. Provides billing solutions for company acquisitions, product creation, statement generation, as well as customer correspondence, account control, and ISQL database management.

Accounts Payable

Responsible for company credit cards, bank deposits, petty cash, employee expense reports, customer refunds, invoice coding, management of purchase orders, and payment of all company bills.

Lead Technician / Call Center Supervisor

Managing 20 call center employees. Responsibilities include the creation of the department handbook, web design, Internet abuse, tech support of Dial-up access on PC and Macintosh platforms, customer billing disputes. employee training, and escalated calls.

Additional professional activities **MARION FILM AND VISUAL ARTS FOUNDATION**

I worked with MFVAF on the conception and design of <http://themariontheatre.org>. The site documents the the Marion Theatre in downtown Ocala. It also incorporates the film festivals, Florida Family Film Festival Student Film Festival.

Gumby's Pizza